



**The  
Eagle  
Construction  
Company**

December 15, 2010

**RE: Joseph Taylor, Network Engineer  
Computer Technical Services**

Joseph Taylor, Owner of Computer Technical Services has been our IT support since 2001 and we have been exceptionally pleased. Our office has five work stations and one server and we are dependent on our system for accounting, estimating, job costing, and scheduling. Joe has maintained and updated our system and worked with us to keep the system up and running.

Recently, one of the workstations got a virus on a Friday and we called CTS. Joe came that morning to fix the problem. However, he was not satisfied with the results and took the unit back with him on Friday afternoon, worked on it over the weekend and returned it on Monday morning so we would have a minimum of downtime.

I would highly recommend CTS for all of your IT needs.

Sincerely,

THE EAGLE CONSTRUCTION COMPANY

Francis V. Traver, President

FVT/jbl