



# Franklin County Legal Services

April 4, 2011

**RE: Joseph Taylor, Network Engineer  
Computer Technical Services**

We are a small legal services provider, consisting of two attorneys and a paralegal. We operate an office that is substantially paperless. Our electronic equipment consists of a server, three workstations and a copier/scanner.

Joseph Taylor has been providing IT support to our office for the last two years. I am very pleased with his services and fully expect to have a continuing and long relationship with his company. Without exception, he has been very prompt in responding to our service needs. When service is provided, Mr. Taylor not only fixes the problem, but offers useful guidance on the source of the problem, thereby enabling us to proactively prevent future problems. His charges have always been reasonable and fair.

I have no reservation whatsoever in recommending Joseph Taylor and Computer Technical Services to any small business in need of computer related technical services. I will be happy to discuss my experiences with any business which may wish to get in touch with me personally.

Sincerely,

FRANKLIN COUNTY LEGAL SERVICES

*Mahesh Rao*

**Mahesh K. Rao  
Executive Director**

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