

January 8, 2008

To Whom It May Concern:

Re: Joe Taylor - Computer Technical Services

Computer Technical Services, and owner Joe Taylor has been performing my IT work for the past several years at my physician office, which includes, 5 work stations and a server. Over the years I have had multiple IT issues which necessitated Joe's service, and I can assure anyone interested in utilizing his services that Joe is extremely professional, very well read and knowledgeable in his field, and extremely prompt in his service and availability.

Joe has been able to provide all my services necessary on site and has reduced or eliminated the need for costly and ongoing support services through various vendors, which have been less than optimal in solving any problems, or needs which arise.

I would highly recommend Computer Technical Services for any small office, small business applications, and information technology services, as he has been extremely helpful in assisting me in my practice.

Sincerely,



Mark Swartz, MD

MAS/mab