



Meals Family Dentistry

Thomas J. Meals, DMD, MPH, RN

It is my pleasure to share a letter of recommendation for Computer Technical Services. CTS has been reliable, professional and outstanding in their field. I have had the pleasure of working with CTS for over three years. Meals Family Dentistry relies on CTS for set-up, networking, computer services, data back up and any technical repairs that we require.

We have always been extremely impressed with the response time that CTS has provided us. They allow us to continue taking care of our patients and not disrupt our office, even during regular business hours. CTS has consistently offered multiple solutions for any computer issues we have experienced.

Specifically for dental offices, CTS is extremely knowledgeable about our dental software, our digital imaging software and any interface challenges. CTS has addressed networking issues and solved all interface problems that I have encountered from using devices from different manufactures.

CTS has been fair and accurate with quotes, costs and projected costs. Their invoicing is simple and accurate. CTS has gone above and beyond to handle critical issues after traditional business hours.

We truly appreciate the level of service that has been provided by CTS and will continue to utilize their business services.

Sincerely,

Thomas J. Meals, DMD
Meals Family Dentistry